

DIAMOND BAR EQUIPMENT

service is our "brand"

Farm & Garden Equipment

Commercial & Residential
SALES & SERVICE

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03/20/2020

RE: COVID-19 Continuity Plan---update #1

Retailers around the lower mainland are starting to temporarily close their doors as concerns around the spread of the novel coronavirus increase and professional Healthcare authorities put pressure on non-essential service businesses.

Diamond Bar Equipment has not received such pressure from authorities although questions remain "are we doing our part?" to help prevent the spread of this virus.

We have NOT yet seen a case of an employee or associate who has any symptoms of the COVID-19 virus. And we prefer to not put any employee in harm's way.

Effective March 20, 2020 Diamond Bar Equipment will implement important restrictions on how we interact with customers in order to "do our part" to prevent the spread of this virus. We will re-evaluate after 2 weeks.

What are we going to do? :

- *We will be restricting the number of customers in the store at one time.*
- *We will expand the customer service "social distancing" zone to enforce an acceptable distance between customers and staff*

Some may feel this plan is "extreme" or maybe "not doing enough" and both cases may be true. We have to begin somehow to "do our part". Hopefully in a couple weeks, we all are in a better position to carry on life without fear of getting infected or infecting our friends or loved ones.

Lets all do our part to ensure our health and safety

Bruce and Rita Heslop